

### PRICES

*The prices in our tariffs are expressed in Euros (€) and do not include taxes.*

*Our sales prices are indicated in the tariffs in force or the price shown in the corresponding offer, if applicable. The price tariffs can be modified at any moment without any given warning.*

### ORDERS

*We would be grateful if all orders could be received, preferably by writing, fax or email.*

*The order is considered accepted if our Customer Support does not pose any exceptions or conditions within 72 hours of the order being placed.*

### SHIPMENT, TRANSPORT Y PACKAGING

*Our goods travel postage paid throughout the mainland Spain for orders above 600€, taxes not included. For figures lower than that indicated a fixed net charge of 12€ will be added to the invoice, through our means. It will be sent postage due by any means of transport chosen by the client, as well as any expedition outside the Peninsula whatever the nature or amount of the order.*

***For special electrical panel, see conditions.***

*Check the merchandise immediately after receiving it. In case of verifiable transport damages, they must be communicated to our customer service department and to the transport agency within a maximum period of 24 hours.*

### PACKAGING

*All goods will be sent in standard packaging. If goods due their volume, weight or special characteristics require special or wooden packaging this packaging will be charged separately from the sales invoice.*

### IMPORTANT

*In the case of a claim due to breakdown, breakage or any cause attributable to the transport said claim will not be accepted if it is not received accompanied by a corresponding claim from the haulage contractor.*

### DELIVERY TIME

*Delivery times are given in good faith as a guideline and there is no compensation for any delays that may occur. Orders may be supplied in parts, indicating in each case the situation of pending references (cancellation or pending with a new delivery date).*

### GUARANTEES

*All our new electrical and electronic equipment and appliances are guaranteed by a legal term of ONE YEAR, from the date of delivery, against any construction defect and / or defect in its components or accessories. The delivery will be considered made on the date indicated on the invoice or on the delivery note.*

*The cases of force majeure, natural wear, undue manipulation or handling are not included in the guarantee (Example: alteration in the control panel, inadequate electrical or hydraulic connection, manipulation by unauthorized personnel, etc.) No follow-up of instructions, bad conservation, improper use, atmospheric phenomena or any other defect or disorder not attributable to equipment, products or technical personnel.*

*The guarantee includes the repair of products recognized as defective by our technical department, leaving our property replaced and without being obliged to any compensation or indirect damages, work of third parties or loss of profits. For the attention of claims and, in its case the realization of repairs in guarantee, it will be indispensable requirement to present along with the defective material a copy of the delivery note or of the corresponding invoice.*

*The return and reshipment expenses for repairs that are not under warranty will be borne by the customer.*

### **RETURNS**

*No return will be accepted without previous approval from the company's technical services in writing and they must always fulfil the following requirements:*

- All returns must be notified through the "Return and / or repair form" that will be provided by our customer service or through our website [www.angser.es](http://www.angser.es) in the Returns section.*
  - Period- returns that succeed eight days since their shipment will not be accepted.*
  - The material should be sent postage paid, correctly packaged in its original packaging or similar and accompanied with the invoice information or delivery note with the delivery date or with a delivery receipt from the haulage company.*
- In the case of a return for a reason not attributable to the company a depreciation of 10% for handling will be added to the payment.*

*The credits corresponding to the returns will be recorded in the account and deducted from the next invoices.*

*In case of any return for errors not attributable to the company, a depreciation of 20% will be applied to the return for handling expenses.*

*Under no circumstances and under any circumstances will returns of materials be accepted after 3 months have elapsed since their delivery or delivery.*

### **PAYMENT METHODS**

*The first order will be cash, by advance transfer or cash on delivery. Once the formalities for the opening of the client's account have been formalized, and, depending on the amounts of the orders, the payments will be made by expiration according to the law of payments and banking regulations.*

*Orders up to € 2,000 - Expiration to 30 days invoice date*

*Orders from € 2,001 - Expiration to 60 days invoice date*

*All amounts are considered before taxes.*

*Extensions of terms for vacations, inventories or any other cause that can be argued are not allowed. In case that exceptionally it is necessary to extend some term, previous request and acceptance will increase the amount of the invoice in a 1% for every 30 days that it is necessary to extend the term.*

*In the case of accepting as a means of payment pagares, the company will receive the promissory notes in twenty days following the receipt of the merchandise. In the case of not receiving the promissory notes within said term, the company is considered authorized to write the receipt with the expiration established in the invoice.*

### **LIABILITY**

*The liability of our products expires when the guarantee runs out and the limit will be the price of the product or of the service required in the claim.*

### **JURISDICTION**

*To resolve any lawsuit that may derive from commercial relations, both the company and the client should agree to commit themselves to the courts of Zamora renouncing their own jurisdiction if it is another.*

### **NOTE**

*These general sales conditions are considered agreed and accepted by all clients except if they have, exceptionally, negotiated other conditions, in writing, when formalising the order. These conditions can be varied at any moment, notifying the clients of such variations 15 days before they come into effect.*